



Directory of Services

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Emergency Numbers

- Emergency Call Centre - 041 506 5555
- Fire / Ambulance - 041 585 1555
- Metro Police - 041 402 1002
- Water - 041 360 7811
- Electricity - 041 374 4434

Municipal Government Services

CATEGORY	DESCRIPTION	PORT ELIZABETH
Accounts	Enquiries/Complaints	041 506 5555
Air Pollution	All related matters	041 506 5412/3
Animals	Stray Animals & Dog Control	041-506 2565 041-506 2593 (o/h) 079 490 0540 (a/h)
Building Inspectorate	Building Plans	041 506 2462
Business	Investor/Business One Stop Shop	041 503 7540
Business	Enterprise Development Centre	041 503 7526
Business	Register a new business	041 503 7540 071 295 4768 082 781 0189
Customer Care Centre and Paypoint	Walmer Office, Heugh Road, 6th Avenue Shopping Mall	041 506 2545
Disconnections / Reconnections / Restrictions	Electricity & Water Supply	041 506 5555 (o/h) 041 506 1700 (a/h)
Dog	Licences, Control & Nuisance	041 506 1743
Dumping	Illegal dumping of refuse	041 506 2833
Electricity	Faults -Meter & Cable	041 506 5595
Electricity	Disconnections / Re-connections	041 506 7230/33/36 041 506 7217
Electricity	Traffic Signals & Street lights	041 506 5595
Emergency	Fire, Traffic & Emergency Services	041 585 1555 (24/7)
Environmental Health	All related matters	041 506 5412/3
Hawkers	All related matters	041 506 5412/3
Nature Conservation	All natural areas related matters	041 506 5464
Noise Control	All related matters	041 506 5412/3
Overgrown Conditions	Overgrown conditions on municipal properties	041 506 7606 / 0800 205 050
Parks	Play Parks	041 506 2770 / 0800 205 050

CATEGORY	DESCRIPTION	PORT ELIZABETH
Pest Control	All related matters	041 506 2565 041 506 2593(o/h) 079 490 0540 (a/h)
Refuse / Waste	General complaints & enquiries on related matters	PE City Areas - 041 506 2018
Service Delivery	24/7 Service	0800 205 050
Trade Refuse Collection	All complaints & enquiries relating to Trade Refuse Collection	041 506 2023
Traffic	Emergency	041 585 1555
Tree Maintenance	Tree Maintenance on municipal properties	041 506 1714 0800 205 050
Waste / Refuse	General complaints & enquiries on related matters	PE City Areas - 041 506 2018
Water	Water restriction enquiries	041 506 2347 / 041 506 2139
Water	Water Services & leaks	0800 205 050

Medical

Hospitals	Provincial Hospital	
	Switchboard	041 392 3911 041 392 3208
	Psychiatric Clinic	041 392 3541
	Social Worker	041 392 3349
	Counselling	041 392 3500
	Livingston Hospital	
	Switchboard	041 405 9111
	Psychiatric Clinic	041 405 2235
	Social Worker	041 405 2124
	Psychologist	041 405 2411
HIV AIDS Services	ATICC 141 Main Road, Walmer.	041 506 1415
	Information ATICC	041 506 1357
	AIDS helpline	0800 012 322
	Aids Counselling	041 453 2233
Alcohol & Drugs	Welbedacht Therapeutic Centre	041 367 4276
	AA (Alcoholics Anonymous)	041 452 7328 041 585 2088
	A/Anon (for families of alcoholics)	041 456 2104 084 889 1677 041 360 1357
		24 hour line 086 125 2666

Alcohol & Drugs	Narcotics Anonymous	082 592 4689 083 900 6962 088 129 6791
	SANCA Alcohol & Drug Centre	041 3641974
	Rehabilitation (court-based orders)	041 502 5280 041 502 5159
Pregnancy / Maternity	Alternatives pregnancy crisis centre	041 373 3717
	Marie Stopes Family Planning / Abortion	041 487 0524 0800 117 785
	Fertility and wellness	041 373 0771
Terminal Illness / Hospice Care	St Francis Hospice	041 360 7070
	CANSA Association	041 373 5157
	Compassionate Friends (bereaved parents)	041 481 3204
Support Groups	Alzheimer's Support Group	041 360 3246
	Amputee Support Group	041 581 1152
	Epilepsy Support Group, PE	084 200 0965
	Breast cancer	041 368 7813
	Diabetes	041 504 2282
	Diabetes (St. Georges' Hospital)	041 367 2810
	Parkinson Support Group	041 583 6180 041 581 5857 041 373 7904
	SANCA (cancer)	041 453 6021
	Umhlali Young Mothers Support Group	041 581 2543
	Umhlali Family Support Group	041 581 2543
Disability & Mental Health	Disability Hot-Line	082 290 3764 041 368 3707
	Nkosinathi Foundation for Blind and Partially Sighted Persons	041 364 3390 041 487 1150
	Nkosinathi Foundation for Blind and Partially Sighted Persons	041 364 3390 041 487 1150
	PE Deaf Association	041 586 1188 / 041 586 1189
	PE Mental Health Society	041 365 0502
	Autism Eastern Cape	041 581 0650
	Cerebral Palsy	041 583 2130/9
	Depression and anxiety	0800 205 026 National
	Multiple Sclerosis	0860 456 772

Disability & Mental Health	Livingston Hospital	
	• Switchboard	041 405 9111
	• Psychiatric Clinic	041 405 2235
	• Social Worker	041 405 2124
	• Psychologist	041 405 2411
	Dora Nginza Hospital	
	• Social Workers	041 406 4260 041 406 4328 041 406 4340
	• Psychologist	041 406 4729
	• Clinic	041 406 4543
	• Rape Crisis	041 484 3804
	Elizabeth Donkin Psychiatric Hospital	
	Provincial Psychiatric Ward	041 392 3911 041 392 3541
	PE Mental Health	041 365 0502
	Care Haven Psychiatric Centre	041 585 9334
Association for the Physically Disabled	041 484 5426	
Association for Persons with Physical Disabilities	041 484 5426	
Police	SAPS	10 111
	SAPS Crime Stop	0860 010 111
	SMS Crime Line	32211
	Walmer SAPS	041 509 4005/7/8
Victim Support	SAPS	10 111
	Social Development 24-hour Command Centre	0800 428 428 (toll-free)
	Child Welfare South Africa	0861 424 453
	Childline	0800 055 555
	Lifeline Crisis line	041 585 5581 041 585 8565 041 373 8666
	Rape Crisis Centre	041 484 3804
	Compassionate Friends (bereaved parents)	041 481 3204
	Rape Crisis	041 462 2371
	ACVV P.E. Suid	041 585 4176 041 585 8702 041 581 6987
	Port Elizabeth Rape Crisis Centre	041 484 3804
Food Parcels and Soup Kitchens	Children's Feeding Trust	041 581 4371

Counselling	Social Development 24-hour Command Centre	0800 428 428 (toll-free)
	Child Welfare South Africa	0861 424 453
	Childline	0800 055 555
	Jerusalem Ministries	041 581 7089
	FAMSA Port Elizabeth.	041 585 9393
	Lifeline Crisis line	041 585 5581 041 585 8565 041 373 8666
	ACVV P.E. Suid	041 585 4176 041 585 8702 041 581 6987
	Uviwe Child and Youth Care Services	041 453 0441/3/5
Family Support Services	Zivikele (domestic violence)	041- 4810073
	SA National Council for the Aged	041 4571466
	SA National Council for Child & Family Welfare	041 5860468
	Older Persons Abuse	041 502 5310 041 502 5322 041 502 5159
	Algoa Bay Council for the Aged	041 3688434
	Uviwe Child and Youth Care Services	041 453 0441/3/5
	Social Development 24-hour Command Centre	0800 428 428 (toll-free)
	Child Welfare South Africa	0861 424 453
	Childline	0800 055 555
	Jerusalem Ministries.	041 5817089
	FAMSA Port Elizabeth	041 585 9393
	Family Counselling Greenacres Hospital	041 374 1515
	Lifeline Crisis line	041 585 5581 041 585 8565 041 373 8666
	ACVV P.E. Suid	041 585 4176 041 585 8702 041 581 6987
	Uviwe	041 453 0441/2/5
Umhlali Social Worker	041 581 2543 076 157 3783	
Criminal Justice / Conflict with the Law	Legal Aid Advice Line	0800 110 110
	Legal Aid Port Elizabeth	041 408 2800
	NICRO (children & adults in conflict with the law)	041 582 2555
	Children's Lawyer at Legal Aid	041 408 2800
	Family Advocate Office Port Elizabeth	041 508 1300
	NMMU Law Clinic	041 504 1273 / 041 504 1182
	Black Sash Port Elizabeth	041 4873288

This directory was compiled with the assistance
of ACVV Port Elizabeth.



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masifunde

LEARNER DEVELOPMENT

Designed by:

